## <u>House Rules</u> <u>Marielies – Urlaubsstube</u>

To make your stay as enjoyable as possible We want to draw your attention to our house rules with the following lines.



## If you have any questions, do not hesitate to contact us.!

- Accommodation is available from 04:00 PM on the day of arrival until 10:00 AM on the day of departure.
- In all buildings and rooms (even in the toilets and bathrooms) is absolutely NON-SMOKING AREA!
- Guests are required to take care of their own belongings and valuables left in the apartments and the owner will not be responsible in the event of disappearance of personal belongings or valuable items.
- Please lock the front door of the apartment while staying inside and when going out, be sure to lock the doors and windows, turn off the lights and all electrical devices (TV, stove) and turn off the water.
- The owner reserves the right in the absence of guests, in the event of the special circumstances, to enter the apartment in order to prevent possible damage or danger. The owner is obliged to inform the guest about entering the apartment upon their next contact.
- Destruction of equipment and furniture, causing unrest and disturbing other guests is forbidden, and it is expressly forbidden to make noise between 13:00 PM and 15:00 PM and between 23:00 PM and 7:00 AM.
- The contents of the apartment may be used solely by persons registered as guests, and at the guest's request host can permit possible visits at certain times.
- Weapons, explosives and flammable materials are not allowed inside the premises.
- The use of equipment and facilities that are not an integral part of the apartments (e.g. the Fire-Barbecue-Grill outside) is allowed only with the consent of the host.
- Pets are not allowed in the apartments.

Kürzeller Hauptstraße 53 77974 Meissenheim Stand 10/2013

- In the case of loss or damage to installations, furniture, appliances or equipment the customer is required to notify the host. If the loss or damage has occurred by guest's fault, the guest will be obliged to reimburse the appropriate value.
- Removing appliances and equipment out of the apartment is not allowed.
- Please pay attention to a proper waste separation, at not compliance corresponding charges are levied!
- On the day of the departure the used dishes must be vacated back washed and dried to the appropriate places in the kitchen.
- Before your departure an apartment removal takes place by the head of the household.
- In the event of non-compliance with the house rules, the host has the right to decline further service to the guest.
- For our and your own safety we have installed a video supervision plant in the area of the court. The video material is sighted only in the case of an occurrence and deleted after a loft duration of 4 weeks again automatically.
- We provide our guests with free W-LAN access. a time-limited access code is available upon presentation of your ID card or passport at the reception.
- Give the head of the household her identity card or your passport just on the arrival to record your personal data in our guest list.